



Strategic Plan 2017-2020

An integrated approach to family health and wellbeing



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Foreword

From 2017 to 2020 the IUIH will direct its efforts to improving 'family wellness' across the life course, moving beyond its focus on the provision of comprehensive primary healthcare to address key social and cultural determinants of Indigenous health in South East Queensland.

Determinants of Health



This shift in direction recognises both the vital contribution that education and employment outcomes, physical environments and social inclusion have on health outcomes AND the IUIH's significant achievements in health care delivery. The IUIH will remain committed to the provision of health services, ensuring these services are family-centred and fully integrated with the range of social support services required by Aboriginal and Torres Strait Islander families.

Vision

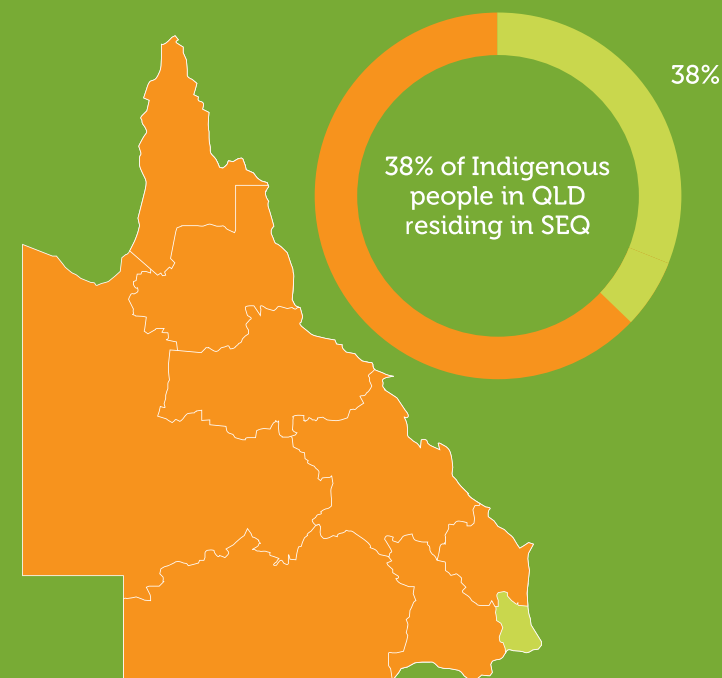
Healthy, strong and vibrant Aboriginal and Torres Strait Islander children, families and communities.

Mission

Family health and wellbeing through integrated health and social support services.

Cultural Integrity

The *IUIH Cultural Integrity Framework* and in particular *The Ways Statement* describe the philosophy upon which the IUIH's organisational, operational and community interactions are based.



Values



Focus on families - the well-being of Indigenous families of SEQ are at the centre of all our efforts.



Working together - strengthening and supporting each other to achieve our goals



Strategic focus in every activity and relationship



Integrity, conviction and quality in performance of every task and in every process



A **commitment to excellence** in all that we do.



Building capacity of our staff and member services



Accountability to stakeholders and communities for meeting commitments

Strategic Goals



Improve **access** to quality health and social support services



Build and sustain **healthy families** across the lifespan



Foster **collaboration and innovation**



Strengthen and enhance **enabling systems and governance**

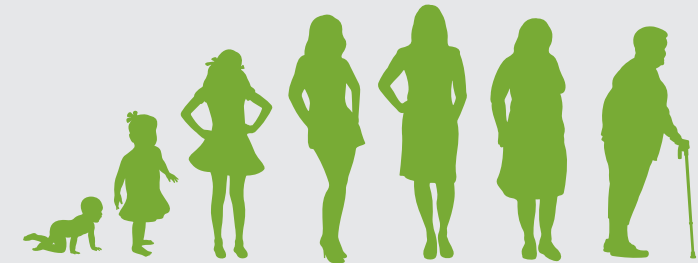
Strategic Priorities

● **Early Childhood**
(0-8 years)

● **Young Adulthood**
(9-17 years)

● **Adulthood**
(18-50 years)

● **Elderhood**
(50+ years)



Action Area 1

Improve access to quality health and social support services

Strategies

- 1.1** Improve access to comprehensive primary health care.
- 1.2** Develop and implement strategies to integrate primary health care services with key social services.
- 1.3** Expand models of coordinated care.
- 1.4** Continuously improve the quality and safety of health and social services.

Action Area 2

Build and sustain healthy families across the lifespan

Strategies

- 2.1** Mobilise Aboriginal and Torres Strait Islander communities to promote health and family well-being and community collectivism.
- 2.2** Lead the development of 'family centred' model/s of integrated health and social services that include interventions at strategic points across the lifespan.
- 2.3** Develop targeted family support and early intervention services for Indigenous families.
- 2.4** Expand targeted child and maternal health, early childhood development and early childhood education services.
- 2.5** Expand health services for Aboriginal and Torres Strait Islander youth.
- 2.6** Improve access to comprehensive home and aged care services for Elders.
- 2.7** Improve access to disability services and the National Disability Insurance Scheme, particularly for young people with disabilities.

Action Area 3

Foster collaboration and innovation

Strategies

- 3.1** Expand coalitions and partnerships necessary to achieve IUIH's vision.
- 3.2** Collaborate with research institutes to build the evidence base for urban Indigenous health and family well-being.
- 3.3** Test and evaluate new models for the delivery of health and key social services.
- 3.4** Collaborate with other sectors to address key determinants of health.

Action Area 4

Strengthen and enhance enabling systems and governance

Strategies

- 4.1** Grow and develop a competent and enabled health and social services workforce.
- 4.2** Enhance use and quality of data to support planning, development and delivery of health and social services.
- 4.3** Strengthen governance of IUIH and the IUIH Network.
- 4.4** Build business and management systems of the IUIH and SEQ CCHSs.
- 4.5** Optimise sources of revenue to strengthen sustainability and independence of CCHSs.



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