




For more information,
please contact our friendly
Mob Link team



-  1800 254 354
-  itc@iuih.org.au
-  www.iuih.org.au/moblink

CARE COORDINATION

Community based program for
Mob with chronic diseases



1800 254 354
Connecting Mob to Services & Care

Our services

Our deadly team can **support you** with:

- accessing appropriate clinical care
- assisting you to attend appointments
- arranging services like allied health
- ensuring medical records are complete and current
- ensuring regular reviews are undertaken by your healthcare team
- assisting you to understand your chronic health condition and how to best manage it
- reminding you to attend regular review appointments with your GP and other health-related appointments
- providing support to identify signs that your condition may need further management.

We can assist with the costs of:

- fees for services by allied health providers (when MBS rebates are not available, for example. no bulk billing)
- paying the gap payment (the difference between the MBS rebate and the fees charged) for specialist and allied health providers
- transport to medical appointments
- the purchase of medical aids including:
- assistive breathing equipment (e.g., asthma spacers, nebulisers, CPAP machines and accessories)
- blood sugar/glucose monitoring.

What are Care Coordination Supplementary Services?

The Care Coordination Supplementary Service provides a culturally safe service for Aboriginal and Torres Strait Islander people with chronic health conditions.

Our team walks alongside you to access services, manage your symptoms, and empower you to make deadly choices about your wellbeing and care.

Who we are

CCSS is provided by the team at the Institute for Urban Indigenous Health. Our team of care coordinators include nurses, Aboriginal and/or Torres Strait Islander health workers and other team members who specialise in Indigenous health.

The team will support you to access services included in your care plans, and they will work with you and your GP to achieve the best health outcomes for you.

Who can access Care Coordination Supplementary Services?

CCSS is free for Aboriginal and/or Torres Strait Islander clients of all ages who:

- have a chronic disease
- are enrolled for chronic disease management in a mainstream general practice or Aboriginal Medical Service/ACCHO, and
- have a care plan.

Where to start

For Mob connected to an Aboriginal Medical Service, or mainstream practice, please contact your GP to yarn about a referral to the CCSS program. The GP is required provide the following:

- A signed CCSS consent/referral form, available from www.iuih.org.au/moblink
- GP management plan and team care arrangements (MBS 721 and 723)
- Indigenous Health Assessment (MBS 715), with allied health follow up.

For more information, please contact our friendly Mob Link team

- ☎ **1800 254 354**
- ✉ **itc@iuih.org.au**
- 🌐 **www.iuih.org.au/moblink**

