

2024 IUIH Accountability Report Card



VISION

Healthy and strong Aboriginal and Torres Strait Islander children, families and communities.

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PURPOSE

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To share back with our Mob how IUIH has listened, responded, and continues to act on what you told us should improve or change.

In 2024...

23 234

people participated in a 715 Health Check

51 800

individual clients had contact with an IUIH service

274

children were supported to access kindy

613

babies were born to BiOC services across South East Queensland

What you told us...

The following are top priorities from our yarns with Mob:



Youth engagement & programs



Mental health services



Transport & accessibility



More clinics & shorter wait times



Stronger Community engagement

What we've done so far...



Youth programs

*Supported 74 school-based trainees and 29 post-school trainees with a pathway to education and employment.



Mental health services

Increased the funding of mental health support for priority locations.

Trained more staff in trauma-informed care and family support.



Transport

Piloted Community transport initiatives in high-need areas.



Clinics & services

Opened new service locations and extended clinic hours.

Reduced wait times through staff recruitment and digital booking systems.



Community engagement

Held 8 major events across South East Queensland.

Yarned with 350 Community members from 146 tribes across 80 postcodes.

*Data collected in the last financial year (2024-2025).

What we're doing...



Youth programs

Continuing school-based traineeships and wrap around support.

Establishing a youth wellbeing space on the Northside of Brisbane.

Seeking funding for youth-led initiatives.



Mental health services

Expanding culturally safe mental health services i.e. our Staying Deadly services across South East Queensland.



Transport

Exploring sustainable transport solutions and the use of other transport platforms to supplement our fleet.



Clinics & services

Secured resources for the expansion of 3 primary health care hubs in Caboolture, Coomera and Logan, and establishment of primary health care hubs in 3 new locations - Dakabin, Beenleigh and Robina.

Recruiting more Aboriginal and Torres Strait Islander healthcare workers with nearly 200 new staff joining our workforce over the next 3 years.



Community engagement

Embedding feedback systems in clinics and improving ways we are connecting and hearing from Mob.

How you can stay involved...



Join our **Yarn it Up** platform and share your yarns.



Connect with our **Regional Community Engagement** team at your local event.

Our commitment

We remain accountable to you. The voice of Our People guides our work. We will continue to listen, respond and act on what you share with us and shape our service for the benefit of our Community.

Contact us



iuih.org.au



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